## EASY AS 1, 2, 3

When you need help, press your HALO Help Button.

2 Your alarm unit automatically dials the 24 hour monitoring center.



**3** Trained professionals will speak with you to identify the type of help needed.



If you are unable to speak or cannot be heard, HALO will immediately send help: a family member, neighbor, or an ambulance depending on your list of responders.

### What Sets HALO Apart:

- Offering a variety of equipment options to best fit your needs.
- Reliable, courteous customer service.
- Knowledgeable and well-trained technicians.
- Personal installations of equipment, taking ample time to demonstrate how to use and test the alarm.
- Family owned and operated business with headquarters in Oklahoma.

No one should be afraid to be alone or unable to reach the phone should an emergency occur. Let a HALO alarm give you the confidence and security to live independently in your own home, where you are most comfortable.



Email: info@halomedicalalarms.com www.HaloMedicalAlarms.com (918) 970-4500 Tulsa (580) 747-1315 Enid 1-877-747- HALO (4256) toll-free

#### HALO Medical Alarms Medical Alert Systems



Providing Independence, Security, and Peace of Mind



#### **HALO Features:**

- 🗹 Water Resistant HALO Help Button
- Hands Free Communication
- Regulary Scheduled Alarm Testing
- No Long Term Contract Required
- Profesional Installation by a HALO Technician
- Monitoring 24 Hours/Day, 365 Days/Year
- **Local Ownership and Headquarters**
- Fall Detection (Additional Fee)



# Call for Information 1-877-747-HALO (4256)

## Frequently Asked Questions:

• What is a medical alarm?

A medical alarm is a personal emergency response system (PERS) which allows you or your loved one to get help at the push of a button which is worn as a necklace or wristband.

• How does it work?

Once the help button is pushed and the service is activated, a professionally trained operator will speak to you to determine the type of help needed.

• Who is this for?

HALO provides safety, security, independence, and peace of mind to people of all ages and life situations.

- How does the installation process work? One of our trained HALO technicians makes an appointment to personally install the equipment in your home. We then test the equipment, provide education and any additional instructions about the service. A self install option is also available.
- What if I can't talk when I press my button?

Do not worry if you are unable to respond. The operator will begin contacting the responders as previously instructed by you. Responder contact information is obtained at the time of installation.

• When do I take off the pendant?

We encourage you to never take the HALO pendant off. The help button/pendant is water resistant and should be worn in the shower.



- How often do I have to test the equipment? We encourage all customers to push their help button at least once per month.
- **Do I need a landline phone?** No. HALO offers traditional alarms that connect to a landline as well as cellular medical alarms and mobile pendants.
- What if I need to move?

The HALO alarm can be transferred to another location in the event of a move. You will need to contact us first in order to update your information and provide re-installation instructions.

• Can you bill elsewhere?

Yes, we can bill to a different address as long as arrangements have been made prior to the time of installation.

• Why should I choose HALO?

We are a family owned and operated company local to Oklahoma with a background in the medical field. We strive to offer the best service and products at the most affordable cost. We know from experience that a HALO alarm will provide a sense of security while allowing you to live independently in your own home.

